



**The Cayman Islands Crisis Centre** invites qualified candidates to apply for the positions of:

**RELIEF WORKER (Part-time)**

The successful candidate will provide support to CICC clients.

This position requires flexibility. Relief Workers work mostly on weekends and public holidays, but also during the week, inclusive of evenings and over night shifts. They provide an emergency relief, often at a very short notice.

***Primary Responsibilities Include:***

- Answers and responds to 24-H Crisis Hotline calls
- Completes Intake and Exit Interviews
- Assesses clients' needs and makes referrals to community agencies
- Provides case management and advocacy; intervenes in crises
- Conducts and facilitates psychoeducational individual and group meetings
- Provides coaching and intervention to resolve conflict; assists clients with developing personal safety plans
- Documents and maintains clients' files and communication in accordance with agency standards
- Complies with all agency policies and procedures

***Qualifications/Requirements:***

- Degree in Psychology, Counseling, Social Work, or related field
- In-depth knowledge about domestic abuse dynamics
- Experience of working with victims of domestic abuse
- Crisis intervention, counseling and resolving conflict skills
- Ability to remain neutral and emotionally unattached, yet still show empathy and compassion
- Ability to work in a stressful environment; time-management and organizational skills
- Ability to work effectively in a team environment as well as on own initiative
- Excellent oral and written skills and communication skills
- Fluency in other languages is an asset

**Compensation:** Salary CI\$18.00 p/hour plus statutory benefits.

**We encourage qualified candidates to apply by sending a cover letter, resume, two professional references and Police Clearance Certificate via email to: [ania.milanowska@cicc.ky](mailto:ania.milanowska@cicc.ky)**  
**Deadline for receipt of resumes is the 12<sup>th</sup> of December 2022. Any applications received after this time will not be eligible for consideration. Because of the nature of our business, only female candidates should apply. We thank all for applying, however only shortlisted candidates will be contacted.**