



The **Cayman Islands Crisis Centre** invites qualified candidates to apply for the position of:

RELIEF WORKER

The successful candidate will provide support to CICC clients.

This position requires flexibility. Relief Workers work during the week (mostly evenings and over night shifts) as well as on weekends and public holidays and provide emergency relief often at a short notice.

Primary Responsibilities Include:

- Answers and responds to 24/7 Crisis Hotline calls
- Completes Intake and Exit Interviews
- Assesses clients' needs and makes referrals to community agencies
- Advocates for needed services, obtains additional resources; intervenes in crises
- Conducts and facilitates individual and support group meetings
- Provides coaching and intervention to resolve conflict; assists clients with developing personal safety plans, crisis intervention
- Documents and maintains clients' files and communication in accordance with agency standards
- Complies with all agency policies and procedures

Qualifications/Requirements:

- Degree in Psychology, Counseling, Social Work, or related field
- Knowledge and experience working with victims of domestic abuse, crisis intervention, counseling, resolving conflict and time-management skills
- Ability to work in a stressful environment
- Excellent oral and written skills and communication skills
- Ability to work effectively in a team environment as well as on own initiative
- Fluency in other languages is an asset

Compensation: Salary CI\$18.00 p/hour commensurate on experience, plus statutory benefits.

We encourage qualified candidates to apply by sending a cover letter, resume and two professional references via email to: ania.milanowska@cicc.ky Deadline for receipt of resumes is 5th of January 2022.

Because of the nature of our business, only female candidates should apply.

We thank all for applying, however only shortlisted candidates will be contacted.