

News Release, by BUTTERFIELD.



Butterfield Bank (Cayman) Limited

Butterfield Place
12 Albert Panton Street
P.O. Box 705
Grand Cayman KY1-1107
Cayman Islands
Tel: (345) 949 7055 Fax: (345) 949 7004
www.butterfieldgroup.com

BUTTERFIELD BANKING CENTRE HOURS CHANGED

George Town, Grand Cayman — 15 October 2021: Butterfield Bank (Cayman) Limited (“Butterfield”) today announced that beginning Monday, 18 October 2021, and until further notice, Butterfield Banking Centres will operate at reduced hours.

Butterfield’s Banking Centres will now be open 9:00a.m. – 3:00p.m., Monday to Friday. To protect members of the public and our employees, capacity remains reduced, and clients must continue to wear a mask and follow all other COVID-19 guidance when visiting Butterfield. To reduce wait times, clients should utilise Butterfield’s alternate banking channels, using any Butterfield ATM, Butterfield Online, or the Mobile Banking app where possible. In addition, clients wishing to make deposits continue to have the option of using any of our Butterfield Banking Centre ATMs or commercial drop boxes at Butterfield Place, Camana Bay, Governors Square or Midtown Plaza.

Our Personal Lending, Corporate Banking, Private Banking, Asset Management and Trust Services teams continue to be available to assist clients as normal.

-ENDS-

Butterfield Bank (Cayman) Limited is licensed to conduct banking business and investment business by the Cayman Islands Monetary Authority.

BUTTERFIELD and the Wyvern Logos are trade marks or registered trade marks of The Bank of N.T. Butterfield & Son Limited in Bermuda and other countries.

About Butterfield:

Butterfield is a full-service bank and wealth manager headquartered in Hamilton, Bermuda, providing services to clients from Bermuda, the Cayman Islands, Guernsey and Jersey, where our principal banking operations are located, and The Bahamas, Switzerland, Singapore and the United Kingdom, where we offer specialized financial services. Banking services comprise deposit, cash management and lending solutions for individual, business and institutional clients. Wealth management services are composed of trust, private banking, asset management and custody. In Bermuda, the Cayman Islands and Guernsey, we offer both banking and wealth management. In The Bahamas, Singapore and Switzerland, we offer select wealth management services. In the UK, we offer residential property lending. In Jersey, we offer select banking and wealth management services. Butterfield is publicly traded on the New York Stock Exchange (symbol: NTB) and the Bermuda Stock Exchange (symbol: NTB.BH). Further details on the Butterfield Group can be obtained from our website at: www.butterfieldgroup.com. Butterfield Bank (Cayman) Limited is licenced to conduct banking business by the Cayman Islands Monetary Authority.

Media Relations Contacts:

Butterfield:

Rory Mann

Manager, Marketing & Communications

Butterfield Bank (Cayman) Limited)

Phone: (345) 815 7607

Mobile: (345) 326 1569

E-mail: rory.mann@butterfieldgroup.com