PRESS RELEASE

Statement from Mango Tree Restaurant Management

HAND TOWEL FOUND IN FRIED CHICKEN LUNCH

We the Management of Mango Tree Restaurant take this opportunity to apologize to our valued customers as well as the public at large for the unfortunate incident that took place on Tuesday October 16, 2018. A customer after purchasing a fried chicken lunch had the unfortunate experience of discovering a large quantity of hand towel inside the lunch.

Mango Tree Restaurant has been in operation for 11 years, and throughout our tenure we have managed to maintain the highest health and safety standards. We recognize this incident is unfortunate and we apologize sincerely, nothing means more to us than serving food that is handled with pride and with the highest degree of safety. Last but not least enjoyable.

It is our highest priority going forward to review our meal prep standards and processes, which include retraining our staff in the execution of their duties, thus eliminating any reoccurrence of such a sensitive and unfortunate incident.

Our goal has always been to improve our health and safety standards and to continue to serve you our valuable customers and the public with great service and equally ensuring that health and safety practices are aligned with “Best Practices.”

We have already started a thorough investigation into what transpired. This is by no means the typical outcome of our service or of our brand and we assure you that we will take the necessary precautions to ensure there will not be a reoccurrence. We are also making the necessary changes through the introduction of new restaurant protocols and procedures, which we will share via this medium as a venue of transparency.

We thank you for your support over the years and we trust that you will continue to support our brand, as we seek to regain your trust.